

# MedWise HealthCare

Improving outcomes and reducing total cost of care

DATE

# Agenda

- Introductions
- Purpose
- Company structure
- Medication Management Solutions
- Next Steps



# What We Know About You

Objective/key takeaways

HCSC	
Type of organization	
Size	
Locations	
Differentiators	
Current overall plan rating	

MWHC Notes
<ul style="list-style-type: none"><li>Notes</li></ul>

# The Rising Cost of Care



**For every dollar we spend on prescription medication, we spend more than another dollar trying to address problems caused by normal medication use.**

<https://pubmed.ncbi.nlm.nih.gov/29577766/>



# Personalized Member Experience



## Achieving improved outcomes

Melinda was no longer taking **her blood thinner and blood pressure medications**. She believed she no longer needed them.

Our pharmacist explained the **importance of the medications prescribed not only** for her current health but also to **prevent future symptoms and complications**.

**She was grateful for the valuable information and began taking her medicines as prescribed**. The pharmacist proactively reached out to her prescriber to schedule a follow-up appointment to ensure her medication regimen was optimized.

# What Makes Us Different



## Our Experience and Expertise

- Serves 100 million patients
- Supports >240 payers, >290 health systems, >90% PACE programs, and >18,000 community pharmacies

## Precision Pharmacotherapy Research & Development Institute

- Located in Lake Nona, FL
- Pharmaceutical and academic collaboration
- Internationally published articles and studies
- Research informs product development

## What We Do

Improve clinical outcomes, save patient lives, and reduce healthcare expenses through:



Nationwide clinical contact centers



Dispensing pharmacy services



Clinical software solutions

Meet members where they're at through:

- Text
- Email
- Online and video chat

Exclusive technology that fills the gaps for missing, outdated, and incorrect member contact information through automatic updates

# Medication Management Solutions



## Medicare MTM Programs

Special risk-based pricing available for fully customizable clinical solutions



## Quality Improvement Programs

Targeted outreach for improved performance in Star, HEDIS®, and Display measures



## Commercial/Medicaid/Employer Programs

Comprehensive solutions, specialty pharmacy services, and drug cost reduction



## Software as a Service

MTM support through our award-winning software platform

# Medication Management Outcomes



## Realize total cost of care savings

2:1 MTM program return-on-investment



## Member Satisfaction

Provide best-in-class services with **99.4% member satisfaction**



## Maximize Star ratings

Fully customizable solution with enhanced reporting for more informed decision-making and precision targeting



## Improve HEDIS™ Scores

Improve **Part C scores** through disease management



# Thank You

## Next Steps

